



**FIRST CHICAGO**  
The First National Bank of Chicago

January 31, 1991

Mrs. Rose Ann Chasman  
2604 West Jarvis  
Chicago, IL 60645

Dear Mrs. Chasman:

RE: CD NO. 873300  
CUSTOMER NO. 472258

Thank you for bringing to my attention your concern regarding the referenced three year IRA Certificate of Deposit.

While the 12% minimum renewal offer was intended for the first renewal only, I understand that you believed it applied to each three year renewal of the CD.

Therefore, let me assure you that First Chicago will honor its commitment as originally understood by you. I will personally see that your three year CD receives a minimum rate of 12% for all future renewals of the three year term.

If I can be of any further service, please do not hesitate to call.

Sincerely,

A handwritten signature in cursive script that reads "Ronald C. Mitchell".

Ronald C. Mitchell  
Account Executive  
Savers Banking Center

RCM:kb